



Quality Systems Compliance L.L.C.

Your compliance partner...

TRAINING COURSE OVERVIEW

Topic:

ISO 9001:2015 System Overview Training Agenda

Course Description:

This course is intended to provide an overview of the ISO 9001 Quality management systems – Requirements. This International Standard provides the ability to consistently provide products and services that meet customer and applicable statutory and regulatory requirements while enhancing customer satisfaction.

This course can be used to formally document training to the ISO 9001 International Standard for internal auditors and external (supplier) auditors.

Course Topics:

- Discuss the history of ISO Standards
- Describe the ISO 9000 series of standards
- Evaluate the Seven Quality Management Principles
- Understand the process approach
- Understand risk-based thinking
- Identify and discuss common risk management tools
- Identify and discuss the ISO 9001 clauses including best practices

Duration:

1 Day (8 hours)

Location:

TBD

Audience:

Internal Auditors
External Auditors
Directors
Managers
Supervisors
Engineers
Technicians
Inspectors

Other:

Participants will be administered a pre-test proficiency assessment as well as a post-test knowledge assessment.

A certificate of completion will be issued for each course participant.

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Contact:



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Quality Systems Compliance LLC

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Rev 2.0 10/22/2018